

AUGUST NEWSLETTER

INSIDE THIS ISSUE:

Letter From The Editor	1
Winter Warmer Sale	2
New Products	3
PowrTouch Caravan Mover	4
FAQ ~ Suburban Hot Water Systems	5
Changing a Suburban Anode	6
Care Hints For Deep Cycle Batteries	7
<i>Back Page</i>	8

WINTER WARMERS

Welcome to our August Newsletter! Apologies for not having a June issue, it was a huge month and hard to keep up with! So we have made this issue larger with new products, winter specials, great winter products and more.

Hopefully I'm not the only one noticing how quickly the year is flying, the last few months have gone in a flash. Thankfully the weather seems to have come around and we are meeting more travelers everyday! Its great to see people about, enjoying what the Sunshine Coast has to offer.

Last month we were down at the Caravan & Camping Show, at the Dometic stand. This years show was very interesting, as I had not been to one before, there was plenty to look at and learn about. Some of the latest editions to the Dometic product range included a new hot water system which we now have in stock. We have included a section about the new Truma hot water system in this newsletter. Some

other great products on the market, are the 12v Power Awning, and the Powrtouch Caravan Movers. Some really great products to enhance your caravanning experience.

Lately we have decided to add a few special editions to our show room on a permanent basis. We now have in stock; the Dometic RM2350 90L 3-way Fridge, the new Truma 240V 14L Hot Water System, new Bio-Pak Express 15 Sachets packs, and we now have the three different versions of the Hose Bag; The Cable Bag, The Hose Bag (Sullage/Large), The Hose Bag (Water/Small). There is information on these products in this newsletter.

For those with a deep cycle battery, in this issue we have included a section with a few handy hints for looking after your battery. As we install and service 12v systems, often we find that the battery has been left un-charged and therefore depleted in its life capacity. After talking to the users



about how a 12v systems work, quite often we find that this information has been unknown to the user. Hopefully our few handy hints will be useful, however if anyone wants to know more about 12v systems, or the system you have in your van, we are most happy to help!

As most are aware we have an online shop and website, we would like to let all of our customers know that we are still constantly updating the information on these pages. Its been a work in progress, but is coming together nicely!

Well that's all from me, hope everyone enjoys this issue! Happy Travels!
 Letitia Beausang
 Editor In Chief

Winter Warmer Sale

Awning Specials

Its also a great time to think about getting an awning for your van, after all it will give you more flexibility to enjoy the outdoors. Awnings make good shelters from sun and rain and add more space to your van. And, we have a variety of awning fabrics, some with tubes, some without, available now at special prices. These specials are available only on the stock we have to hand. Brands include both A&E Dometic and Care-free Fiesta, sizes vary from 13 Foot up to 20F in various colours. Matching hardware is also available. Black Carefree Fiesta Awning ends (for the tube) are also on special, in various sizes to suit.

Jayco Mattresses

We also have 2 sets of Jayco mattresses in stock and available now. These are brand new and are suitable for the front beds of campers and pop tops. These are a bargain and well below their replacement cost. \$150.00 per set.

Bush Power Battery Charger

Rugged, reliable, simple to use and fuel efficient, this is a great way of having access to power no matter where you are. The Bush Power has charging capabilities for your laptops, batteries, stereos, 2 way radios, 12V fridges etc, The Bush Power Charger is supported by a 2 year warranty that includes on line advice & operational tips.

RRP \$990.00, we have one unit only available for the special price of \$800.00.

Phaselink RV30 Antenna

Built in signal booster is engineered specifically for caravanners, Provides deep fringe performance on VHF and UHF channels. RRP \$207.90, we have 2 in their packaging for \$150.00 and 1 out of the package for \$135.00.

New Products

Biomagic De-Scale-It

De-Scale-It is designed to be the quickest safest and easiest way to clean the hard residue out of the tank of your portable toilet quickly. It will dissolve all water scale, lime, rust & other water formed deposits in or on almost any surface.

So for anyone who has a scale or sandy sediment in the base of their toilet tank, mineral deposits on the slide or rubbers causing it to be difficult to slide and would like to clean it quickly ,safely and very effectively this is the answer . It has many uses ,can even be used on shower screens, jugs, kettles, coffee machines too and is completely safe to use and handle.

We have had incredible feedback from the consumer trials we have done as it is a problem in many parts of Australia with our many different types of water .

Biomagic Tank Sanitiser

For all of those who want to be very sure your water tanks are sanitised before your next trip , with no risk of taste, smell or chemical contamination from the treatment either. We have a new product which is effective, quick and very safe. Add the required amount of Tank Sanitiser based on volume of the tank , fill , soak at least 4 -8 hours and drain. No rinsing required. If you follow up with WaterPure water purifier in all water added to the tank, then there will be no chance that your tank will revert to its previous state. Also if the water in your tank is treated with WaterPure at the advised rate for the type of water supply then when you finish your trip and come home it does not matter what or how much water is still in the tank as the treated water will remain stable and biologically safe for up to 12 months even in high temperatures. This means you do not have to worry about what happens in the tank between uses. It is simple, very safe and easy to use.

New Products

Truma Hot Water Heater (Electroboiler)

Dometic have introduced a new Hot water system to their range. The 'Truma Electroboiler' is a 240V only highly insulated system with a 14L capacity storage tank.

Dimensions: 450 mm diameter x 295mm high

Weight: 3.0 Kg

Capacity:

Voltage: Electric heating element AC 240V ~ 850W

Temperature Range: Heating time: 60 deg to approx 70 deg = 70 minutes

Features:

- ◇ Quiet Operation
- ◇ Short Heating times
- ◇ Straightforward, fast installation
- ◇ Corrosion resistant stainless steel tank
- ◇ Materials are compatible with drinking water, excellent insulation prevents heat loss—just 1 deg per hour.



The Hosebag - 2 New additions to the range

The ever popular Hosebag now has added 2 more bags to the range, so you can get even more organised!

The first is the Large Hose bag, designed to carry 20M of sullage hose, or 10M of the larger 40mm sullage hose. This is a bigger bag than the original hosebag.

The next addition is the Cable bag. This is the smallest in the range and has the familiar logo in orange. This nifty little bag can carry up to 20M of cable or antenna leads.



High Pressure Vacuum Grease

Recommended for all your toilet seals, as it won't deteriorate the seal like petroleum based products.

Thetford Cassette Tank Cleaner

Powerful fluid for cleaning and maintenance of waste holding tanks. Available in a 1 litre bottle

Powrtouch Caravan Mover - Effortless Parking at the touch of a button

The Powrtouch can easily move and position your caravan or trailer in any direction (even 360° with single axle vans) on a level surface. The hand held remote control unit communicates by radio signal with a receiver unit mounted inside the caravan. This will give you precise control of the movements and enable you to move the caravan or trailer right onto the tow ball of your vehicle. Braking is instant with the release of a button.

The Powrtouch Heavy Duty mover is designed with a reduction gearbox to provide more moving power to the caravan wheels. The Powrtouch All Wheel Drive Twin axle caravan mover drives all four wheels of the caravan. This allows for it to be used on a steep slope, turning uphill or on uneven ground (where the drive wheels may lift off the ground). This model will fit the majority of all twin axle caravans. The All Wheel Drive unit is comprised of two Powrtouch units which are positioned both in front and behind the caravan wheels and which are wired to work simultaneously.

Dorset Powrtouch is now the UK's number one manufacturer and supplier of caravan moving systems. They have out-sold all other mover suppliers in recent years as more and more customers realise the value for money and peace of mind.

UNRIVALLED DESIGN AND MANUFACTURING EXPERTISE

Working to ISO 9001 engineering standards, their fully skilled and trained workforce boasts over 30 years manufacturing experience, of which 20 years includes the design, manufacture and supply of caravan movers. Comprehensive quality auditing of products by Powrwheel in their factory means Dometic can offer you the finest quality systems at very competitive prices.

Our two models provided moving systems for all requirements, from a small camper trailer through to large twin axle caravans. With the right Powrtouch mover fitted, your vehicle can tackle all terrain including gravel, mud and sand and even 1 in 4 slopes.

The Powrtouch has many safety features and carries a 3 Year Warranty.

You can see a demo video at <http://www.youtube.com/watch?v=BA5ub6QA3IE> and download a brochure from http://www.waeco.com.au/pdf/C_110202-PowrTouchA3_Bro.pdf.



FAQ ~ SUBURBAN HOT WATER SYSTEMS

1. Can I operate my water heater's electric element & gas burner at the same time?

YES - when taking advantage of available campsite or generator-produced electricity you may operate on both gas and electric for a faster recovery rate.

2. Are all Suburban Hot Water Heaters equipped with an Anode Rod? What is its function? When should it be changed?

YES - all Suburban water heaters feature an anode rod. The anode equalises aggressive water action, providing cathodic protection for the tank. It is a very important factor in tank life & should only be removed for inspection, draining or replacement. It is removable using a 1-1/16" thin wall socket. Under normal use, the anode rod will deteriorate. Because of this we recommend it be replaced bi-annually or when consumption or weight loss of the rod is greater than 75%.

Note: Water with high levels of iron &/or sulphate will increase the rate of deterioration. To extend anode life, drain water from tank whenever the RV is not being used. Avoid any extended time of non-use with water in the tank.

3. Why does water drip from my water heater's pressure & temperature (P&T) relief valve?

You may experience water weeping or dripping from your water heater's pressure & temperature (P&T) relief valve when your water heater is operating. Water weeping or dripping does not mean the P&T valve defective. As water is heated, it expands. The water system in an RV is a closed system & does not allow for the expansion of heated water. When the pressure of the water system exceeds the relieving point of the P&T valve, the valve will relieve the excess pressure.

4. Can I add-on an electric element to a PA/DA Model (GAS ONLY Unit)? What will happen if I use it?

NO - the use of these aftermarket heating element devices may result in damage to components or the water heater. When aftermarket heating elements are inserted into the anode rod/drain connection, tank life is shortened by accelerating inner tank corrosion. This will be a non-warrantable situation. An upgrade is required to a Gas/Electric model, for this application.

5. What if I operate the water heater without water in the tank?

Operation without water in the tank on the 12V DC gas portion of the water heater can cause the copolymer insulation jacket to melt & can cause the ECO/Thermostat to trip. Operation without water in the tank on the 230V AC electric portion of the water heater will damage the element.

6. There is a bad odour coming from the hot water faucet. How can I correct this?

Odour from the hot water system is not a service problem & many water supplies contain sufficient amounts of sulphur to produce an odour. The odour is similar to rotten eggs & is often referred to as 'sulphur water'. Sulphur water can be caused by a chemical action or by bacteria. The key to eliminating this smell is heavy chlorination of the water system. Add about six (6) ounces of chlorine (common household liquid bleach) to each 10 gallons in the water tank. Run the heavily chlorinated water throughout the system, opening each faucet one at a time until you smell the chlorine. Let RV sit a few days & the chlorine should take care of the problem. Then you will need to take care of the chlorine by flushing the water system. If you don't have a water filtration system that removes chlorine, you may have a problem getting rid of the chlorine taste. You might consider adding such a system because it allows you to keep water chlorinated and this prevents further problems, including sulphur water. Chlorination also takes care of other types of bacteria & viruses.

CHANGING A SUBURBAN HWS SACRIFICIAL ANODE

The sacrificial anode in your suburban provides protection for your tank from aggressive water action. You should only remove the anode for inspection or replacement, and this will greatly increase the life of your tank. How often you will need to replace the anode will vary with water quality and usage.

Your HWS anode rod is located in the bottom centre of the water heater control housing.

Removing the anode rod

1. Turn off the power to the water pump
2. Turn off the gas supply and electrical power to the water heater
3. Be sure the water is cool before attempting to remove anode rod. To remove anode rod, rotate counter clockwise using 1-1/16" diameter socket wrench. It may require a lot of force to loosen anode rod, especially if the anode has not been removed for an extended amount of time. Be sure to stand clear when the rod exits the drain hole to avoid water splash
4. Drain water heater and flush sediments from the bottom of the tank.

Installing the new anode

1. Wrap threads clockwise with Teflon thread sealant tap of sealing compound that is approved for potable water.
2. Insert new anode rod in drain opening and rotate clockwise to tighten
3. Turn on water supply to refill tank with water. Check around threads at the anode rod for water leaks. To correct a leak, tighten anode.
4. Turn on gas supply and electrical power.

We have a choice of 2 replacement anodes for the Suburban HWS. We carry the original made by Suburban, and a 'copy' which is made of exactly the same materials as the original. The copy anode is longer and has a bigger diameter which will still fit most models.



Viewer Access Satellite Television (VAST) will provide digital television to viewers in remote areas of Australia who currently rely on analogue services from the Optus Aurora platform; as well as viewers who are unable to receive digital TV through their normal antenna because of issues relating to local interference, terrain or distance from the transmitter in their area.

For more details visit <http://www.mysattv.com.au/>

CARE HINTS FOR YOUR NEW DEEP CYCLE BATTERY

Even though the house battery in your RV is a deep cycle battery, it requires care and attention just like any other battery. The following care tips will help your battery live a long and efficient life.

- ✓ Never let your battery become discharged below 10.5 volts. Doing so will shorten its life significantly.
- ✓ It is important to charge your battery with a charger that can be set on the correct voltage mode (ie AGM, Gel, Wet) this will ensure that your battery is being charged at the correct voltage.
- ✓ You must use a smart charger that has the capacity to charge your battery in at least 3 stages. This will ensure that your battery is kept at maximum charge and won't develop a low memory charge rate. We use 'Projecta' chargers that have a 7 stage charging ability and can be set to the battery type so the battery will be charged at the right rate.
- ✓ When in storage, you should check the voltage level on your battery once a month to ensure it does not get below 10.5 volts. If you don't have a meter in line in your RV you can easily achieve this with a multi meter. We have these available in our retail show room, they are very easy to read and we are happy to show you how to keep a check on your battery.

For any more information about looking after your battery, please contact the staff in our showroom, who are more than happy to help!



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