



17 Fishermans Rd
 Maroochydore QLD 4557
 Ph 07) 5443 1036
 www.suncoastcaravanservice.com.au

September Newsletter

VOLUME 2, ISSUE 4 SEPTEMBER 2014

Newsletter Drive

Special points of interest:

- * *Amphibians*
- * *Fathers Day Specials*
- * *Clearview Mirrors*
- * *Myth—D Shackles*
- * *Newsletter Drive*

Inside this issue:

Clearview Mirrors	2
Fathers Day Specials	3
Amphibian	4
Watch this space	4
D Shackles	5
Classifieds	6
Some Of Our Suppliers	6
SCS A Family Business	7

Welcome to all of our new subscribers! During August, Adam set a little challenge to our lovely office girls to encourage them to ask our customers if they would like to sign up for our monthly newsletter via email. If the girls reach their target, they will score some time off!!! What a reward! So if you are reading this issue and you haven't yet signed up to receive our newsletter via email, please give one of our girls a call in the office or head to our website

for more information. Inside this issue we have the latest new model release from Clearview Towing Mirrors! If you're still waiting for a set for your vehicle, make sure you check out page 2 to see if your model is now available. Also we are having a special Fathers Day Sale—All Month! We are discounting the prices on Trail-A-Mates, Saturn Omni Antennas and the Sirocco 12v Fans. Head to page 3 for more details. Lately there has been

some confusion regarding D Shackles for towing caravans. On page 5 we have included a news release from Coast To Coast regarding the Transport And Main Roads press release about D Shackles. Hopefully this will help those interested. Well, its going to be a big month for us with something exciting happening mid month. Make sure you keep your ears and eyes peeled for our big news! Enjoy. Happy Travels! Letitia Twist

Workshop Wonders By Hayden Beausang

Recently we have had a few vans coming through with 'battery issues'. Upon further investigation we have found majority of these issues are caused by the battery system not being frequently charged. Most are not aware that their battery even being a deep cycle battery, does require care and attention. For your battery to live a long and efficient life we recommend the following care tips;

- * Never let your battery become discharged below 10.5 volts as this places your battery in danger of becoming damaged and possibly unable to be recovered.
- * Ensuring your charger can be set to the correct voltage mode (ie agm, gel, wet).
- * Using a smart charger with the capacity to charge your battery in at least 3

stages. This will ensure your battery is kept at a maximum charge and wont develop a low charge rate. * Finally, don't forget to check your battery voltage and plug your van into power at least once a month to charge your battery when in storage. Hayden Beausang Workshop Supervisor

Clearview Mirrors

New Model Release!

- * **FORD Territory \$795.00**
- * **JEEP Grand Cherokee (Est Release MID 2014) \$795.00**
- * **LEXUS LX470 \$745.00**
- * **LEXUS LX570 \$795.00**
- * **MITSUBISHI Challenger \$795.00**
- * **MITSUBISHI Pajero \$795.00**
- * **NISSAN Pathfinder \$795.00**

Here at Suncoast Caravan Service we also offer FREE INSTALLATION with any set of Clearview Mirrors purchased from us.



Fathers Day Sale

For the entire month of September!



Sirocco 12v Fans
(Black or White avail.)

RRP \$185.00

NOW \$175.00

We Can Install !



We Can Install !

Saturn Omni 3000 & 4000

RRP \$430.00

NOW \$400.00



We Can Install !



Trail-A-Mate Hydraulic Jack

RRP \$340.00

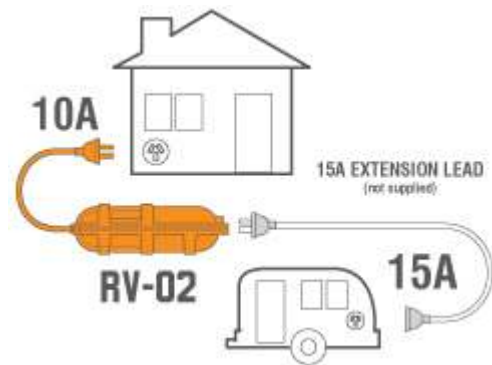
NOW \$320.00

Ampfibians

Lately it seems we have been having a lot of enquiry about connecting caravans to power when at home safely. Ampfibians are a specially designed product which safely connects your home supply power 240v to your caravan.

All Ampfibian products feature:

- Personal safety protection (Residual Current Device – RCD)
 - Overload protection (10A or 15A circuit breaker)
 - Weatherproofing to IP55
 - Impact resistance to IK08
 - A pull-out resistant lead retaining mechanism
 - 12mm lead diameter seal
 - H-Class rating for work sites
 - Australian Standards compliance
- ... and they are designed and made in Australia



We have Ampfibians in stock and currently priced at \$269.00. They are a fantastic product and will give you peace of mind knowing you are protecting your house, van and also your family.

Watch this space!

Something is happening here at Suncoast Caravan Service. Something new and exciting. Keep an eye out in our next newsletter to find out more!

MYTH - D Shackles

Paul Hawkey

CHANGES TO REQUIREMENTS FOR SHACKLES USED WHEN TOWING A TRAILER

For response to Customer Enquiries regarding this matter. There has been **no change!**

Recently, information has been circulating on social media about changes that require the shackles used when towing a trailer to be rated as well as enforcement of this requirement in the Gympie area.

Vehicle Standards can advise that under the current legislation, while the safety chains that are used to connect a trailer to a towing vehicle are required to comply with Australian Standard AS 4177.4 *Caravan and light trailer towing components*, there is no legal requirement for shackles to comply with a particular Australian Standard.

However, in the interest of road safety, the Department of Transport and Main Roads strongly **recommends** that vehicle operators use shackles that are either certified to AS 2741-2002 *Shackles* or are identifiable as having a suitable design for the trailer and towing vehicle combination.

These requirements are not new and have been consistent across most States and Territories for many years.

TMR has:

- responded to the media about this
- put out social media about it
- worked with the TMR Call Centre to provide scripting for staff to advise customers appropriately

Paul Hawkey
Senior Advisor (Product Delivery)
Procedures and Training

Classifieds

Oh No! There are no classifieds this month.

This section is only provided 'free of charge' to our customers whom have recently had their caravan through our workshop to have safety & gas certificates carried out. Any information provided in an ad has come direct from the seller and is in no relation to Suncoast Caravan Service. Suncoast Caravan Service does not sell caravans and will not be involved regarding the sale of a caravan through this section. Suncoast Caravan Service does not warrant any van advertised in this section. This section is strictly a free opportunity for our customers to advertise their caravans on a month by month basis.

Just a few of our fantastic suppliers



Suncoast Caravan Service

17 Fishermans Rd
Maroochydore QLD 4557

PH: 07 5443 1036

FAX: 5443 1160

Email:

info@suncoastcaravanservice.com.au

Website:

www.suncoastcaravanservice.com.au



A Family Owned & Operated Business



From left to right; Adam Twist (Service Manager), Letitia Twist *nee* Beausang (Office Admin), Bruce Beausang (Owner/Director), Hayden Beausang (Workshop Supervisor & Gas Fitter), Jenny Beausang (Owner/Office Admin).